

IMPORTANT UPDATE - CHANGE TO PRE-NEED CONTRACTS

Pre-Need Policy Changes Effective September 12, 2025

The Coachella Valley Public Cemetery District (District) has adopted updates to its pre-need policy for cemetery services, approved by the Board of Trustees at the July 11, 2025, Board meeting. These changes are designed to ensure the long-term financial sustainability of the District while maintaining flexible and accessible service options for the public.

The new contract terms will go into effect on **September 12, 2025**.

What is changing?

Fixed Assets (Plots and Endowment Care)

Under the revised policy, Fixed Assets will continue to be available for pre-purchase under the District's current contract terms:

- Sold at a locked-in price.
- No additional fees will be charged at the time of service.

Non-Fixed Services (e.g., Opening and Closing, Vault Installation, Headstone Setting)

These services will continue to be available for pre-purchase, but under newly revised contract terms:

- Services may still be pre-purchased but will now include a price adjustment clause.
- If service costs increase between the time of purchase and the time of use, the purchaser (or their family) will be responsible for paying the difference at the time of need.
- The District will notify purchasers of any fee changes, providing the opportunity to prepay the difference in advance or pay it at the time of need.

Why the Change?

Like many public agencies, the District faces increasing costs for labor, materials, and operational expenses over time. Historical reviews and financial modeling showed that without price adjustments, the District risked subsidizing services at a financial loss,

jeopardizing the long-term care of the cemetery. For this reason, most public cemetery districts across California do not pre-sell non-fixed services.

However, our Board of Trustees felt it was important to continue allowing families to pre-purchase non-fixed services. The new policy balances fiscal responsibility with the District's commitment to offering these flexible pre-need options that meet the diverse needs of the community.

Where can I find more information?

For questions or to discuss how these changes may affect your future pre-need arrangements, please contact the Coachella Valley Public Cemetery District Administration Office at (760) 398-3221 or email info@cvpd.org.

Frequently Asked Questions (FAQ)

Q: I already have a pre-need agreement in place. Will this change impact my existing agreement?

A: No. This change will not affect your existing agreement. All existing contracts will be honored as originally drafted.

Q: What if I execute a pre-need agreement before September 12, 2025?

A: Any pre-need agreement executed before September 12, 2025, will be completed under the current contract terms.

Q: I don't want my family to face additional fees. How will I be notified of price changes?

A: The District will notify contract holders using the contact information on file and through communication channels such as email alerts, newsletters, the website, and social media. It is the responsibility of the contract holder to ensure their contact details, especially their email address, are kept up to date.

Q: Once I receive notification of a fee increase, what can I do?

A: If the District increases its fees, you may come in and pay the difference so that there is no outstanding balance on the account at the time of need.

Q: What's the difference between a "fixed" and a "non-fixed" asset?

A: A fixed asset, like a cemetery plot, does not change in cost over time—the District has already purchased the land. We can confidently sell it at a fixed price.

A non-fixed asset, like a vault, is subject to price increases because the District does not purchase the vault until it is needed. For example, a vault sold today for \$400 may cost the District \$800 to purchase ten years from now. This change ensures the District can continue offering these services responsibly and sustainably.