

Response to Security Services RFP Questions

- 1. As the daily service hours vary throughout the year between 10.5 and 13 hours per day... Is the incumbent providing 1 officer from open to close or are they providing two short shifts?**

Answer – The District cannot reliably answer this question, as we do not monitor who the guard on duty is (only that a guard is present).

- 2. If they are using 1 officer per shift, is premium being billed for the officer's overtime?**

Again, this is a question the District cannot answer as we are not responsible for the internal staffing models the security contractor uses, only that coverage happens as contracted. I can confirm we (the District) do not pay any "premium" or "Overtime" rates, as the coverage is standard to the contract fee. How the contractor accomplishes the coverage is up to them.

- 3. Can we obtain a copy of the current contract?**

Yes, a copy will be sent to you upon request.

- 4. Who is the incumbent?**

Southwest Security.

- 5. Are there current service concerns with the incumbent?**

No. This is a routine Request for Proposal as directed by our District's Purchasing and Contracting policy.

- 6. Is there a preference for patrol vehicle fuel to be included in the billing rate, or direct billed monthly?**

No preference, you may use whatever method you feel offers the best solution for the District. However, the District will set the expectations for patrol (frequency, manner, etc.), and we expect the contractor to adhere to those expectations. Frivolous driving, or "hiding in the patrol car" all the time, will be monitored by the District.

- 7. For the 'special events' officers, can you approximate the average shift time needed for these events?**

The heaviest use will be as follows:

Mother's Day: 5-8 guards, all day.

Mexican Mother's Day: 5-8 guards, all day.

Father's Day: 5-8 guards, all day.

Dai de los Muertos: 7-10 guards, all day.

8. In 'off-hour expectations': For the 'respond to ADT alarm alerts' section – How many alarms has the incumbent responded to in the past year?

2 (both false alarms, most likely Rats/Squirrels)

9. How often in the past year have you required 'Armed Guard' services?

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